

## YOUR INVENTORY AT YOUR FINGERTIPS

Maximize the speed and efficiency with which your debts are worked by utilizing our Online Tools. Submit accounts, manage your inventory, and generate reports to help you track and update your accounts.

To watch a two-minute DEMO of the Online Tools, please <u>click here.</u>

### **SUBMIT DEBT**

Entering your debt online is easy, saves time, and ensures accounts are worked within 24 hours of entry. (If you want to submit a larger inventory of accounts, or plan to submit upwards of 100+ accounts per month, ask about submitting your accounts via secure file.)

<u>Consumer</u> <u>Information</u> Debt Information	Submit a new FastConsum	er Debt • Finish			
Charge-off Comments	Please provide the consumer information				
	First Name	(A-z, apostrophes, and hyphens only)			
	Last Name	(A-z, apostrophes, and hyphens only)			
	Address 1				
	Address 2				
	City				
	State	** Select a State ** ▼			
	Zip				
	Email Address				
	Consumer Phone	<u>.</u>			
	Social Security Number				
	Date of Birth				
		<< Previous Next >>			

**CONTACT IC SYSTEM:** 1.800.279.3511 | INFO@ICSYSTEM.COM | WWW.ICSYSTEM.COM



## **ACCESS YOUR INVENTORY 24/7**

Curious about the status of an account? Has a patient provided you with new contact information? Need to post a payment received in your office? You can review and update all of your accounts through our Online Tools.

**Review Notes:** View an activity log to see full account activity, including by-the-minute account notes.

### You Can Review:

- Consumer Financial Representative notes
- Calls made
- Letters sent
- Payment history
- Contact information

#### Much, much more!

**Update Information:** Have important information to share or a question about an account? When you send a message, it will be sent to Client Service. They will update your file, answer your question, or address your concern within 24 hours.

**Post Payments:** When you post a payment or settlement online it appears instantly on our collection system.

hn Doe aced 1/9/2014 ·	Current St	stuce With	desum I Dr	int Dotail			
			·			m h e ne	Cubmit Nata
verview Client /	Contract	Additional	Resources	Activity	Phone NL	Impers	Submit Note
Date Submitted	Submitted 1		1/9/2014 7:07:20 PM				
Original Balance		\$300.00	)				
Paid To Date		\$0.00					
Current Balance		\$300.00	0				
Status		Withdra	iwn				
First Reported t Bureaus	to Credit	Allowed	l per agree	ement, b	ut not ye	t report	ted.
Number of letters sent		0	0				
Number of phone calls		0					
Number of righ contacts	t party	0					
Balance Detail							
Balance Type	Original E	Balance	Non-paym	ent adju <i>s</i>	tments	Curre	ent Balance
Principal	\$100.00		\$0.00			\$100.00	
Client Interest	\$100.00		\$0.00			\$100.00	
Collection Charge	\$100.00		\$0.00			\$100.	00

## John Doe Placed 1/9/2014 - Current Status: Withdrawn | Print Detail Overview Client / Contract Additional Resources Activity Phone Numbers Submit Note Please submit your note using the form below Once you are ready, click the submit button. Hi, it's Jane from Dr. Anderson's office. I have a new number for this consumer. It's 555-5554. Please call him and collect the balance.



## **ONLINE TOOLS REPORT**

Through our Online Tools, you can monitor IC System's activity on your accounts, from progress on individual accounts to our performance on your entire inventory. There are several reports available to you in multiple formats (Excel, PDF, CSV, Word, TIFF, etc.).

**Batch Track:** See how IC System is performing for you with detailed performance information over a selected 12-month date range.

**Client Payments and Reversals:** Enter a date range and see the payments and reversals (NSFs, canceled payments, etc.) on individual accounts within that period of time.

**Debt Acknowledgment:** Pull a complete listing of the debts your office has submitted to IC System.

**Inventory Progress:** View Active accounts and accounts placed into a Retained status within the last 90 days.

**Inventory Progress Retained:** View retained, withdrawn, paid, and archived accounts.

06/19/2012 10:20			Inventory Progress Report March 01, 2012 through May 31, 2012			Intelligent Collection Intelligent Collection 444 East Highway P.O. Box 641 St. Paul, MN 55164-01 1-800-685-05		
ABC Client 5678 Main Anytown, U	St.				NEW	/ CLIENT NUM PRODUCT:	IBER: 11123 Premier Colle	
Summary Grouping		Number of Debts	Original Balance	Adjustments	Accrued Interest	Paid to Date	Current Balance	
Active	Intensive Collection	757 757	\$636,017.71 \$636.017.71	\$16,384.69 \$16,384.69	\$0.00 \$0.00	\$16,600.88 \$16,600.88	\$635.801.52 \$635.801.52	
	Intensive Collection	157	\$636,017.71	510,304.03	\$0.00	\$10,000.00	\$035,001.52	
Hold		1	\$554.05	\$21.72	\$0.00	\$0.00	\$575.77	
	Intensive Collection	1	\$554.05	\$21.72	\$0.00	\$0.00	\$575.77	
Inactive		1	\$80.95	\$3.38	\$0.00	\$0.00	\$84.33	
	Intensive Collection	1	\$80.95	\$3.38	\$0.00	\$0.00	\$84.33	
Paid		49	\$7,496.45	\$105.40	\$0.00	\$7,527.52	\$69.52	
	Intensive Collection	49	\$7,496.45	\$105.40	\$0.00	\$7,527.52	\$69.52	
Recall		800	\$585,928.38	(\$2,262.71)	\$0.00	\$35,851.69	\$547,144.16	
Recall	Intensive Collection	800 800	\$585,928.38 \$585,928.38	(\$2,262.71) (\$2,262.71)	\$0.00 \$0.00	\$35,851.69 \$35,851.69	\$547,144.16 \$547,144.16	
	Intensive Collection							
	Intensive Collection	800	\$585,928.38	(\$2,262.71)	\$0.00	\$35,851.69	\$547,144.16	
Recall Withdrawn Grand Total		800 35	\$585,928.38 \$19,892.11	(\$2,262.71) \$577.92	\$0.00 \$0.00	\$35,851.69 \$400.00	\$547,144.16 \$20.070.03	

Grouping	Number of Debts	Original Balance	Adjustments	Accrued Interest	Paid to Date	Current Balance
Active	610	\$504,889.11	\$13,235.41	\$0.00	\$4,640.36	\$513,484.16
Skip Tracing Total	610	\$504,889.11		\$0.00	\$4,640.36	\$513,484.16

IMPORTANT: To ensure proper handling of your accounts please inform us of any activity that occurs in your office regarding these debts Please provide us with any requested information by mail (address above), fax (500-325-6595) or email (collcorr@jcsystem.com), † indicates an unvertified phone number and ‡ indicates an unvertified address.

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### **STATEMENTS**

Our statements include a summary of payers, payments, commission, and fees between summary and detail pages, and they arrive only when activity needs to be reported.

Our free Online Tools statement delivery option makes billing easier and faster. You will be notified via email when your statement is available to view.

You can then log in to our secure Online Tools site and view a PDF copy of your statement. Remittances will be made via a one-way ACH electronic transfer into your bank account.

### Need help with Online Tools? No problem. Client Service can help:

**Hours:** Monday-Thursday from 8am to 5pm CT, and Fridays from 8am – 2:30pm CT.

Phone: 1-800-685-0595

**Email:** Client Service@icsystem.com

**Online:** Submit a note or inquiry through our Online Tools.

		li li	nvoice
	System	Date:	2/1/2016
ABC COMPANY		Activity From:	12/21/2015
1234 SO. MAIN ST, SI	UITE 1000	Activity Through:	1/17/2016
		Client #:	1111111144
ANYTOWN, USA 111:	11-1122	Document #:	56789
Total Collections			10,163.02
Less Direct Paymer	nts Made To You		-6,467.10
Amount Paid Agenc	y		3,695.92
Less Reversals			0.00
Net Amount Paid Ag	ency	-	3,695.92
Less Nettable F	ees:		
	Prior Period Open Balance	0.00	
	Agency Payment Fees	0.00	
	Agency Payment Reversals	0.00	
	Direct Payment Fees	0.00	
	Direct Payment Reversals	0.00	
	Unitary Fees	0.00	
	Statement Fees	0.00	
Total Nettable F	ees	_	0.00
fotal Due You			3,695.92
Non-Nettable F	ees:		
	Agency Payment Fees	504.11	
	Agency Payment Reversals	0.00	
	Direct Payment Fees	902.15	
	Direct Payment Reversals	0.00	
	Unitary Fees	0.00	
	Statement Fees	0.00	
Total Non-Netta	ble		1,406.26
Total Due IC - Plea	se Pay This Amount		1,406.26
Contact Information:			
Phone: 800-685-0595	email: dientservice@icsystem.com	Web Site: https://to	ale insustant com

For a more comprehensive demonstration, watch our free BrightTalk.com webinar:

Walking Through IC System's Online Tools